SmartOTU Remote Fiber Testing Solution

VIAVI
VIAVI Solutions

QUICK CARD

SmartOTU System Log File download
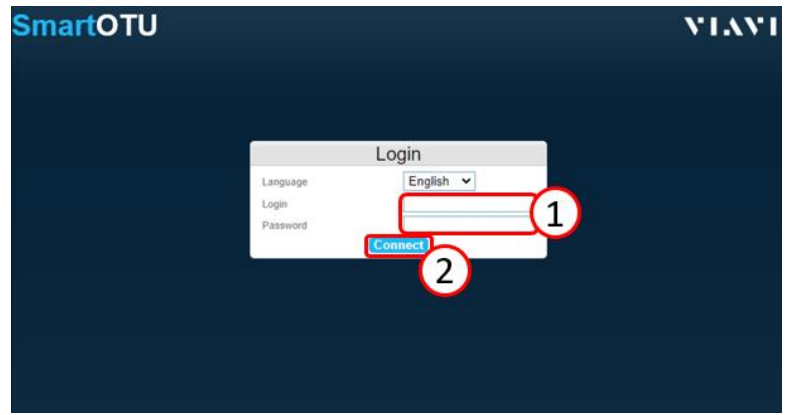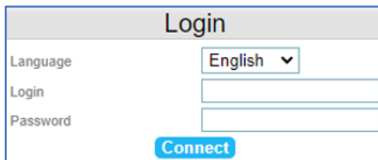
This document will show you how to download the SmartOTU system log file for analysis by VIAVI personnel.

LOG IN / GO TO MAINTENANCE

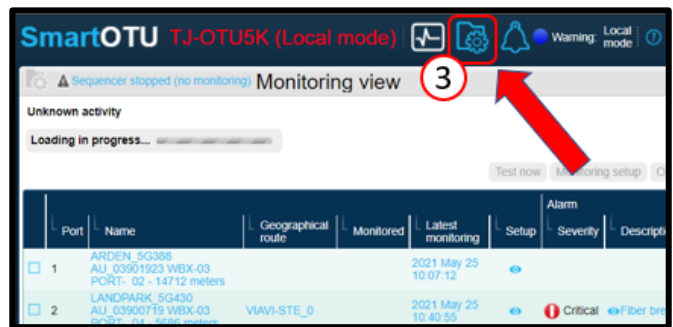Using a web browser, navigate to the SmartOTU IP address. Login screen will appear once connected.

1. Type in Login and Password info.
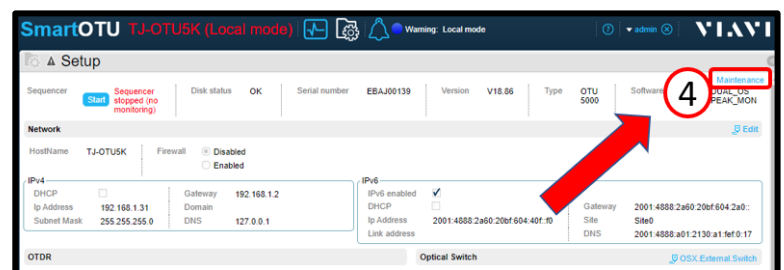

2. Tap **Connect** (Connect)

Once logged in you will be on the **Monitoring view.**

3. Tap (Setup) icon

You are now in the **Setup view**.

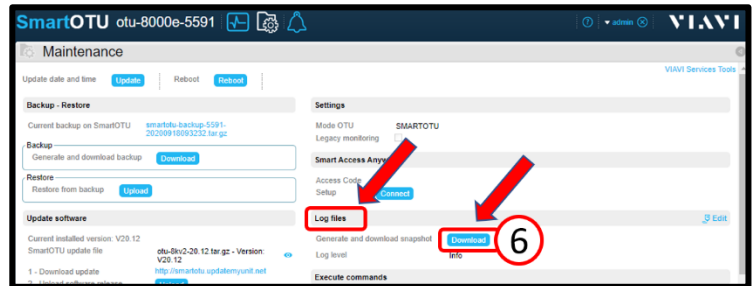4. In upper right corner tap **Maintenance** (Maintenance).

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DOWNLOAD LOG FILE

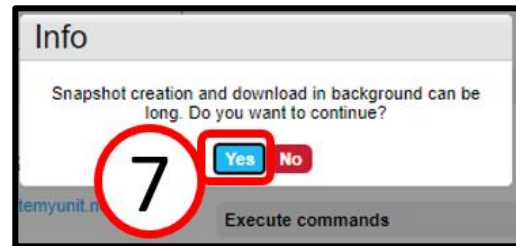On right side of screen, scroll down to the Log files section.
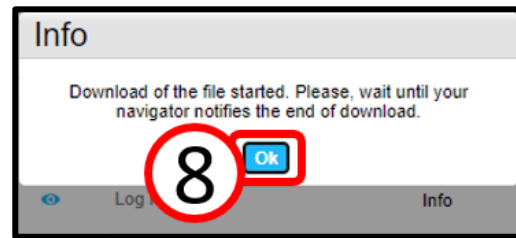
1. Tap Download (Download) button.

A pop-up window will appear.

Tap Yes (Yes) button.

Another pop-up window will appear.

Tap Ok (OK) button.

5. Log File download will start. If using Chrome, you will see download in the lower left corner.

File name will begin with 'get-snapshot'

File extension will be '.tar.gpz'

Once download finishes, email the Log File to your Viavi rep.

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